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Custom	Design	Benefits

## Manage Your Benefits On Your Schedule

The CDB Web Member Portal allows members to manage their benefits when it is convenient for them. The Portal is available 24/7 for members to:

Custom Design Benefits
☆ Home
🕂 Claims
🖧 My Care Team
🖭 View/Print ID Card
🖭 Print Temp ID Card
Create a Request >
Message Center
Help

- View Claims, Accumulators and EOBs
- Find a Provider
- Contact a Nurse Case Manager
- Print a Temporary ID Card
- Request a New ID Card
- View Plan Documents
- and more!

# Use the Mobile App to view claims and accumulators, your ID card, plan information and more!

Cus	tom Design Ben	efits		ଦ୍ଧ
0	<b>Hi,</b> Tap here to vis	it the mess	age cen	0
<b>₽</b> ≣	ID Cards Tap here to vie	w your ten	nporary ID card	6
	Claims Your recent cla	ims activity	(	
r <del>en</del>	May 28, 2020		S Pay	able
Ê	Plan Paid: \$110		You Owe: \$0	
D	April 8, 2020		③ Payable	
ΓX.	Plan Paid: \$0		You Owe: \$8.13	
		Та	p here to view	all claims
<b>(</b>	Accumulators	-		
No	Member Accum Data	a N	o Family Accum	Data
	Tap he	ere to view	in/out of netwo	ork details
*	8	H	2	- 2
Home	Cards	Plans	Contact	Profile

SELECT PLAN					
	Plan				
Plan Deductible	In Network	Out of Networ			
Individual Family					
Plan Out of Pocket	In Network	Out of Netwo			
Individual Family					
Plan Benefits					
Out of Network	No Copay for All Place				
DIABETIC COUNSELIN	G				
In Network	Copay per Visit o	f \$25.00 for All Plac			
In Network	No Coin	surance for All Plac			
Out of Network	No Coinsurance for All Place				
Out of Network	No Copay for All Place				
DIALYSIS					
In Network	Copay per Visit o	f \$25.00 for All Plac			
In Network	No Coin	surance for All Plac			

### Set up your account online...

#### To Register Your Account:

- Go to customdesignbenefits.com
- Click Member Portal
- Click Medical/Dental/Vision
- Click to Register
- Enter your information
- Your Registration Code is your 8-digit birth date plus the last four digits of your social security number. For example, if your birthdate is July 4th 1980 and the last four digits of your social security number are 1234, your registration code would be 070419801234.
- After clicking Submit, you will receive an email from vbagateway@vbagateway.com. Click the link in the email to complete the registration process.

### ...Or on your phone!

CDB Member Portal is available as a FREE App. Available for download in the Apple App Store or on Google Play.



To use the app without registering through the portal first, click on Register with Gateway. See above section for your Registration Code.