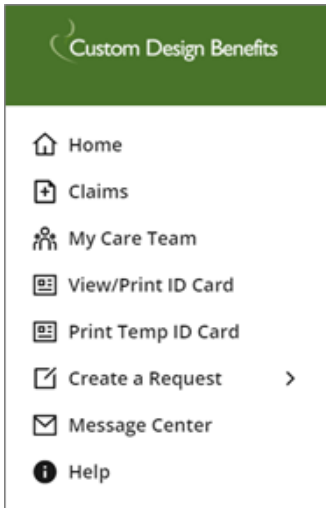# Custom Design Benefits

The CDB Web Member Portal allows members to manage their benefits when it is convenient for them.
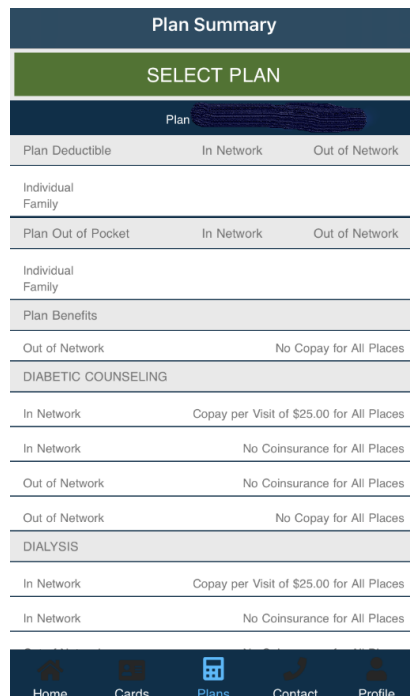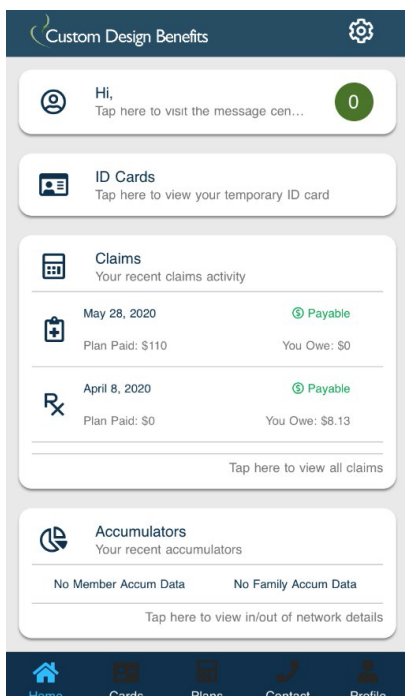The Portal is available 24/7 for members to:

- View Claims, Accumulators and EOBs
- Find a Provider
- Contact a Nurse Case Manager
- Print a Temporary ID Card
- Request a New ID Card
- View Plan Documents
- and more!

Set up your account online...

To Register Your Account:

- Go to customdesignbenefits.com
- Click Member Portal
- Click Medical/Dental/Vision
- Click to Register
- Enter your information
- Your Registration Code is your 8-digit birth date plus the last four digits of your social security number. For example, if your birthdate is July 4th 1980 and the last four digits of your social security number are 1234, your registration code would be 070419801234.
- After clicking Submit, you will receive an email from vbagateway@vbagateway.com. Click the link in the email to complete the registration process.

Use the Mobile App to view claims and accumulators, your ID card, plan information and more!

...Or on your phone!

CDB Member Portal is available as a FREE App. Available for download in the Apple App Store or on Google Play.

To use the app without registering through the portal first, click on Register with Gateway. See above section for your Registration Code.