



Find a doctor in your health plan's network

A step-by-step guide for the plan you are considering

Having access to the right doctor can have a positive impact on your health and well-being. Choosing one in your plan's network also saves you money.

Our online **Find Care** resource at anthem.com and the SydneySM Health mobile app include a search function to locate medical doctors, hospitals, labs, dentists, eye doctors, and other healthcare professionals in your plan's network. If you use a healthcare professional or facility outside your plan's network, your part of the cost will be higher

and your care may not be covered. Read on for details on how to use these convenient tools to find the right care for you.

You can search for care from anywhere with the Sydney app, or follow the instructions on the next page to find care online.



How to find care in your plan's network online

1. Go to anthem.com/find-care/ or open the SydneySM Health app.
2. You can look for a doctor by searching as a member by logging in with your username and password or the member ber number located on your ID card.
3. Select the **Find Care** option on the welcome menu.
4. Choose who you would like to see. You can search for a doctor nearby or use their name.
5. Select a doctor from the list to see more details, such as:
 - Specialties
 - Gender
 - Languages spoken
 - Training
 - A map of their office location
 - A phone number

We are here to help

If you have any questions or need more information, please contact Member Services using the phone number listed on the back of your ID card.

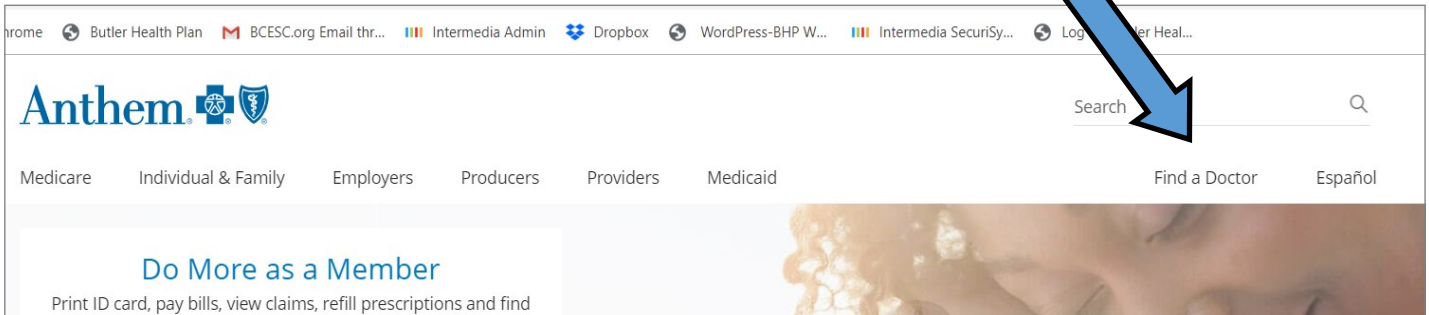


Sydney Health is offered through an arrangement with CareMarket, Inc., a separate company offering mobile application services on behalf of Anthem Blue Cross and Blue Shield health plans.

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To find a doctor or healthcare provider go to Anthem.com

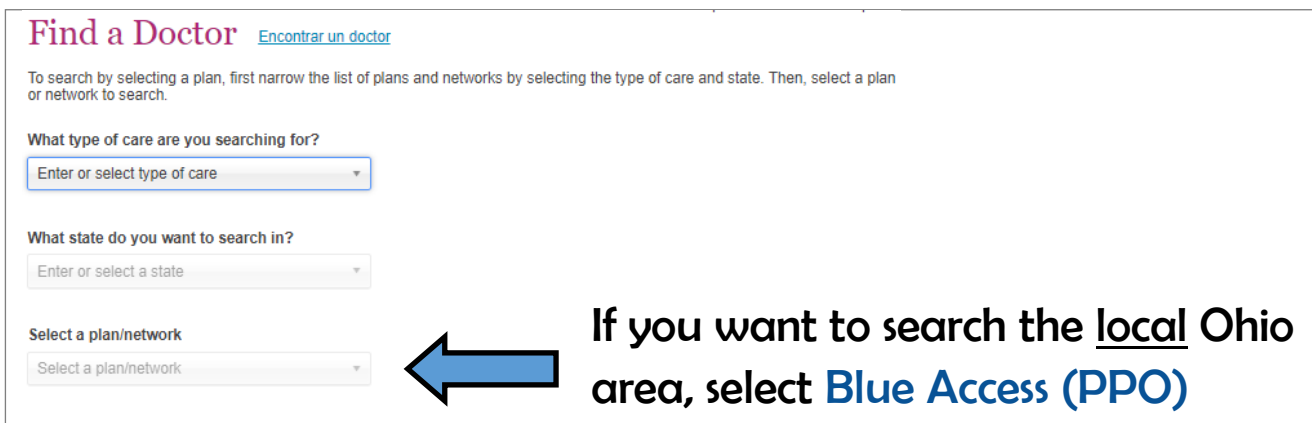
1. Select Find a Doctor



The screenshot shows the Anthem.com homepage. At the top, there is a navigation bar with links for Medicare, Individual & Family, Employers, Producers, Providers, Medicaid, Find a Doctor, and Español. A blue arrow points to the 'Find a Doctor' link. Below the navigation bar, there is a section titled 'Do More as a Member' with a subtext: 'Print ID card, pay bills, view claims, refill prescriptions and find'.

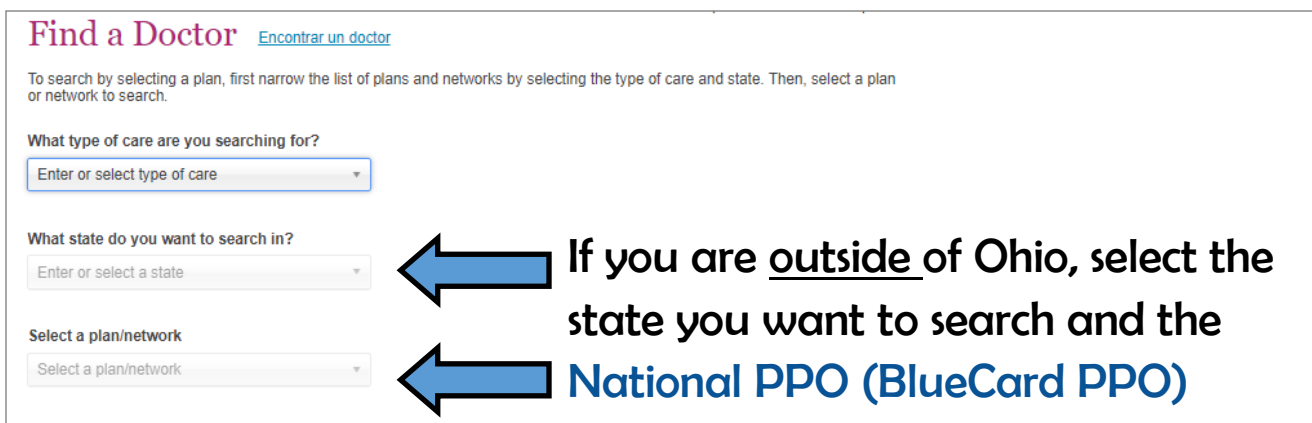
2. Search as a Member or Guest

Note: If you have an ID card, you may search as a member. However, you will only see the Blue Access PPO Ohio network if you log in.



The screenshot shows the 'Find a Doctor' search page. It has a title 'Find a Doctor' and a link 'Encontrar un doctor'. Below the title, there is a paragraph: 'To search by selecting a plan, first narrow the list of plans and networks by selecting the type of care and state. Then, select a plan or network to search.' There are three dropdown menus: 'What type of care are you searching for?' (with a placeholder 'Enter or select type of care'), 'What state do you want to search in?' (with a placeholder 'Enter or select a state'), and 'Select a plan/network' (with a placeholder 'Select a plan/network'). A blue arrow points to the 'Select a plan/network' dropdown menu.

If you want to search the local Ohio area, select **Blue Access (PPO)**



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If you are outside of Ohio, select the state you want to search and the **National PPO (BlueCard PPO)**

If you still need assistance, call **Anthem Member Services: 1-855-825-1125**