

## HOW TO PRINT A TEMPORARY EXPRESS SCRIPTS ID CARD

- For registered users, log in to the [www.express-scripts.com](http://www.express-scripts.com)
- Select the Health & Benefits Information tab and scroll down to the link named Print & Request Forms and Cards
- Print Member ID card
- Member may also download the mobile app for a virtual member ID card
- Members may also call ESI customer service, 1-866-275-0044, if they need assistance



The screenshot shows the Express Scripts website interface. At the top right, there are links for "[+] Feedback", "Terms of Use", "Privacy", "View Text Only", "Español", and "Logout". The main navigation bar includes "Home", "Manage Prescriptions", "Health & Benefits Information", "My Account", and "Contact Us". A shopping cart icon shows "0 items in cart".

The "Health & Benefits Information" dropdown menu is open, listing the following options: "Getting Started", "View Benefit Highlights", "Print & Request Forms & Cards" (highlighted in blue), "Learn About Formularies", "Prepare For My Doctor Visit", and "Visit the Health Resource Center".

Below the navigation, there is a promotional banner for the mobile app. It features a woman using a smartphone and a QR code. Text on the banner includes: "Download the mobile app", "With the Express Scripts mobile app, you can check the status of your prescriptions, request refills, and more from any pharmacy that registers with Express Scripts.", "Scan this code with your mobile device now to download the app.", and "Available on the App Store", "GET IT ON Google play", "Windows Phone", and "Availability at amazon". A small note at the bottom of the banner states: "\*Also for all BlackBerry devices running OS 10.3 and later."

At the bottom of the page, there are four service tiles with icons and descriptions:

- Refills & Renewals**: Quickly and easily refill and renew your home delivery prescriptions.
- My Rx Choices**: View lower-cost prescription options available under your plan.
- Medicine Cabinet**: View your medications, set reminders to take or reorder them, and get personalized safety alerts.
- Order Status**: Track the status of your home delivery prescription orders.



EXPRESS SCRIPTS®

## Temporary Prescription ID Card

### ATTENTION MEMBER:

If you have not received your Express Scripts ID Card, please present this letter to your Express Scripts network pharmacist to accurately process your prescriptions.

If you have any questions about your new prescription benefit program, please contact Express Scripts' Customer Service at 1-866-275-0044.



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## Notice to Express Scripts Participating Pharmacies

Butler Health Plan's pharmacy benefit program is administered by **Express Scripts**. To access the member's NEW ID NUMBER and process prescriptions, please link the cardholder and all members of their family to **Express Scripts** using this information:

Please follow the action steps listed below to enter the claim.	
<b>Step 1</b>	Enter Bin # <b>003858</b>
<b>Step 2</b>	Enter Processor Control <b>A4</b>
<b>Step 3</b>	Enter Rx Group #: <b>JCEA</b>
<b>Step 4</b>	Enter member ID # (9 digit Employee SSN)
<b>Step 5</b>	Enter the member's date of birth

**NEED  
ASSISTANCE?**

Pharmacist, if you have any questions while processing the claim, please call the Express Scripts' Pharmacy Help Desk  
**1-800-922-1557**